**Richard Ng Wai Leung**

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**PROFESSIONAL SUMMARY**

Results-driven AI & Data Product Manager with over 10 years of experience building and scaling AI-powered platforms, data infrastructure, and analytics solutions across fintech, enterprise SaaS, and cloud environments. Proven ability to lead cross-functional teams from product discovery to delivery, writing clear product requirements and user stories that translate business needs into actionable solutions—delivered measurable impact including 40% cost savings, 50% faster time-to-insight, and multi-million dollar revenue growth. Skilled in launching MVPs and aligning stakeholders to scale data-driven cultures and AI innovation.

**EXPERIENCE**

## Data Product Lead, Analytics & AI

Axicorp Pte Ltd | Singapore Jan 2024 – Current

* Led company-wide AI & data modernization initiatives, reducing operational overhead by **40%** through a unified Master Data strategy, self-service analytics adoption, and Data Governance and Quality.
* Implement Data Quality and Profiling Great Expectations framework for data validation, improving data integrity across the organization by 80%, resulting in clean, standardized, and secure data.
* Streamlined analytics operations by consolidating 67 reports into 6 key dashboards, building a business data mart, and enhancing data transparency and data-driven decision making.
* Increased marketing ROI and customer retention by 33% via a churn prediction model using Databricks AutoML and Segment CDP.
* Launched Axi Data Marketplace & Data Platform from 0 to 1 with NLP-based search, boosting cross-functional data discoverability and collaboration by 45%.
* Directed team of 3 and led cross-functional teams in building a centralized AI-ready data platform, supporting feature engineering, ML & A/B experimentation, and analytic insight.

## Product Manager, Data Analytics & AI

### Informatica Corporation | Singapore April 2021 – Oct 2023

### Deployed Informatica CLAIRE GPT to automate data profiling and mapping, achieving 40% improvement in data integrity.

### Reduced time-to-insight by 50% for fintech & insurance clients by launching an AI-powered data marketplace & search.

### Launch data marketplace to democratize access, reducing time-to-insight for fintech and insurance use cases.

### Drove a 35% boost in team productivity by implementing a data catalog and governance framework that streamlined collaboration.

### Led GTM for AI & data analytics tools, working directly with financial institutions to design and launch new data platforms from 0 to 1.

### **Senior Product Manager – Google Cloud Data Analytics**

### Go Pomelo | Singapore Feb 2018 – Feb 2021

* Launch VisionAI & Google Cloud Search for intelligent document processing and discoverability, improving internal workflow efficiency by 40%**.**
* Developed and launched AI-driven reporting templates that reduced time spent on custom report generation by 70%, significantly improving customer satisfaction.
* Built an **enterprise analytics framework** with Power BI, enabling 100+ customers to adopt self-service BI and integrate real-time data pipelines.
* Led product definition and go-to-market for cloud-native data and analytics tools, increasing win rates in government and enterprise RFPs by **28%**.

## Technology Architect, APAC

### Hewlett-Packard Enterprise | Malaysia May 2013 – Dec 2017

* Drive the development of Hybrid Cloud Infrastructure for data center modernization deployment.
* Improve and modernize cloud project migration and implementation on Microsoft Azure Hybrid Cloud, improving 40% of time & cost to deployment.
* Organized system infrastructure, documentation, and operating procedures for HPE infrastructure architecture design.

## EDUCATION

## Bachelor of Science (Hons) Software Engineering, Coventry University, United Kingdom

## JAN 2010 - APR 2013

## CERTIFICATIONS

Scrum Product Owner (CSPO)   
AWS Solution Architecture Associate SAA-01   
Google Certified Professional Cloud Architect   
ITIL V3 Foundation Certified

**SKILLS & TOOLS**

**Cloud & Data Platforms:** AWS, GCP, Azure, Databricks, BigQuery, Azure Stack  
**AI & Analytics:** AutoML, Segment, Looker, Informatica CLAIRE, VisionAI, Power BI, Tableau  
**Data Management:** Data Governance, Data Catalog, Feature Stores, Master Data Management, Data Quality & Profiling  
**Product Management:** Agile, Scrum, MLOps, Product Discovery, Product Go to Market, A/B Testing  
**Leadership:** Cross-functional Team Management, Roadmap Ownership, Stakeholder Alignment, Data Strategy